



# 2022 Quality Summit May 17-18

*Holiday Inn-University Plaza  
Bowling Green, KY*



# Post-Acute Care is Hard Enough.

# Leave Vendor Mediocrity at the Door.



**You deserve a partner that is invested in your future.**

We at HTS are helping our clients navigate some of their biggest challenges from staffing to strategic planning. We are a trusted partner that works diligently to deliver strong programs and innovative solutions for our client's financial, clinical, and census success.

**HTS Partners are Supported with Solutions for:**

- PDPM Best Processes & Training
- Boosting QMs through IDT Clinical Programming
- Managed Care Expertise
- Robust Restorative Nursing Program
- Deep Dive Analytics & Optimizing CMI
- Census Growth & Stabilization
- Marketing Strategies for Recruitment
- Campus & Community Wellness

contact:



**AMANDA GREEN**

**317-523-7358**

**amanda@htstherapy.com**



Healthcare Therapy Services, Inc. | [www.htstherapy.com](http://www.htstherapy.com)



# 2022 Quality Summit

## May 17-18



### Agenda-at-a-Glance

#### Tuesday, May 17

9:00 am – 11:30 am

KAHCF Board of Directors Meeting

10:00 am – 5:00 pm

Quality Summit Registration

9:45 am – 10:00 am

Pre-Conference Registration

10:00 am – 12 pm

Pre-Conference Trainings

12:30 pm – 6:00 pm

Overall Sponsor Exhibits Open

1:00 pm – 2:30 pm

Opening Kick Off and General Session

2:30 pm – 3:00 pm

Food and Beverage Break with Exhibitors

3:00 pm – 4:30 pm

Education Sessions

4:30 pm – 6:00 pm

Reception with the Overall Sponsors

#### Wednesday, May 18

8:00 am – 2:00 pm

Registration

8:00 am – 9:00 am

Continental Breakfast

8:30 am – 10:00 am

Membership Meeting and Board Elections

10:30 am – 11:30 am

Education Sessions

11:30 am – 1:00 pm

Platinum Appreciation Luncheon

1:15 pm – 3:15 pm

Closing General Session

#### 2022 Quality Summit

The KAHCF Quality Summit brings together long-term care professionals, vendors, and speakers to engage in relationship building opportunities and professional development. We are looking forward to reuniting at the Holiday Inn-University Plaza in Bowling Green this summer.

Summit attendees will learn how to navigate the ever-changing landscape of senior care with up-to-date educational offerings focusing on workforce, COVID-19, infection control, and behavior management to earn valuable CEU credits. You can earn up to seven CEUs during these two days.

#### KAHCF COVID-19 Protocols

Your safety and well-being are our top priority. We are partnering with the Holiday Inn- University Plaza to deliver a safe, comfortable, and stress-free conference experience. KAHCF will be following enhanced safety and rigorous cleanliness protocols in addition to the safety guidelines outlined by the Centers of Disease Control and the Kentucky Department of Health.

Save costs by  
registering  
before May 4!  
Sign up  
now!

#### Registration Fees and Policies

*\*Does not include preconvention or lunch and learn fees*

##### KAHCF MEMBERS

Early Bird Individual Rate-cut off May 4th \$159 per person

Individual Rate (after May 4) \$199 per person

**Pre-Convention Session \$35 per person**

##### NON MEMBERS

Early Bird Individual Rate-cut off May 4th \$298 per person

Individual Rate \$398 per person

**Pre-Convention Session \$70 per person**

**Platinum Appreciation Luncheon Ticket \$18 per person**

#### Register for the Quality Summit on our new website!

1. Visit [kahcfkcal.org](http://kahcfkcal.org).
2. Click "Sign in" on the top right corner on the homepage
3. Sign in using your email address and password. If you do not have one, click create a new account. If you forgot your password, email [kbass@kahcf.org](mailto:kbass@kahcf.org)
4. Click Events>Quality Summit
5. Click "Register Myself" and wait for the page to refresh
6. If registering others from your facility, click "Register Someone Else"
7. Enter their contact information if they are not in our database. If they are, simply find their name in the quick search box.

#### PAYMENT AND COLLECTION POLICY

Members shall pay for conventions or seminars in advance. Full payment must be received seven (7) days prior to seminar or convention. All registrations received without payment will be invoiced at time registration is received. If membership dues or any invoices are 90 days in arrears, registration fee for seminar or convention will be charged at the non-member rate unless payment is made in full seven (7) days prior to seminar or convention.

#### KAHCF CANCELLATION POLICY

Cancellations received seven (7) workdays prior to the seminar date will receive a full refund. Cancellations received inside of seven (7) workdays will receive one-half refund. Participants who do not attend will not receive a refund unless prior written notice is given to the KAHCF office. All cancellations must be made in writing and may be emailed to [aporter@kahcf.org](mailto:aporter@kahcf.org). Phone cancellations will not be accepted.

## 10:00 AM- 12:00 PM Pre-Conference Session

Registration fee is \$35.00/ per person

### Tools and Tips for Successful Clinical Management in a Staffing Challenged World

Sponsored by: **Proactive Medical Review**



How do you stay current with all the new information that you are presented with every day while confronting ongoing staffing and time challenges? This session will provide tools, tips and resources that will assist clinical staff to gain new ideas for direct care and management tasks.

Topics will include Quality Measures, 5 Star, Infection Control, Wounds, Nutrition, Clinical Education/CEUs, Falls, and MDS.

Presenter: *Janine Lehman, RN, RAC-CT, CLNC*  
*Director of Legal Nurse Consulting*  
*Proactive Medical Review*  
*Evansville, IN*

## 1:00 PM - 2:30 PM Opening Kick Off and General Session (# 1)

Sponsored by: **HTS**

Regaining your “ZING!” - Jump-Starting your Motivation After COVID-19

“ZING” means energy, enthusiasm, or liveliness. Due to the pandemic, many health care professionals have either temporarily “misplaced” their ZING or have totally lost it! Maybe no one noticed that your ZING was missing, because you put up a “good front” and didn’t let anyone know what you were going through personally. Maybe you were the community “cheerleader” and could not allow others to see the cost of the pandemic to you as an individual. Maybe even YOU weren’t aware of what was taking place within your own emotions and feelings, but now, you realize something is missing. Whatever your emotional position may be Post-COVID, professionals are finding it harder and harder to recapture that enthusiasm for the job they love, and the role they play within their community. Cat will share what COVID has done to us—the good, the bad, and the ugly. She will also be offering guidance and suggestions on how we can recapture that motivation and enthusiasm for what we do best—caring for our precious elders. If you can’t seem to find the motivation you need to return to our “new normal,” this is the session for you!

Presenter: *Catherine (Cat) Selman*  
*President and Co-Owner,*  
*The Cat Selman Company*  
*Vonore, TN*



## 3:00 PM – 4:30 PM

### Session 2 — Survey Trends, Looking Back at 2021 and Where We Are in 2022

This session will review survey trends for 2021, including the top cited deficiencies and the impact of COVID on the timeliness of annual surveys. We will explore the “Top 10” deficiencies thus far in 2022 and discuss best practices for how to prevent the “Top 5” citations. Finally, insight will be provided for best practices to remain survey “ready” 365 days a year, and how to keep staff always prepared for survey.

Presenters:

*Janine Lehman, RN, RAC-CT, CLNC*  
*Clinical Nurse Consultant*  
*Proactive Medical Review*  
*Evansville, IN*

*Alan C. Horowitz*  
*Partner*  
*Arnall Golden Gregory LLP*  
*Atlanta, GA*



### Session 3 — #CensusStrong 2022

Sponsored by: **HTS**



This program explores the most impactful ways to gain and sustain census momentum within the current health care landscape while being mindful of today’s workforce obstacles. Twenty two results-proven strategies/takeaways will be outlined for immediate adaptation and implementation within the post-acute, skilled nursing and assisted living marketplace. This program is designed for leaders

who are willing to break out of the typical and expected industry norms, flex beyond their comfort zones and move past “muffin marketing.” Regardless of what part of the health care or senior living journey you champion, sustaining a strong census is critical to the success of your overall operation.

Presenter: *Linda L. Saunders, LNHA*  
*Founder/President*  
*Censusolutions*  
*Delaware, OH*

### Session 4 — Non-Pharmacologic Management of Behavioral Symptoms in Dementia

Sponsored by: **Synchrony Rehab**

Participants will review and understand stages of dementia with remaining abilities, discuss direct and indirect interventions for behavioral and psychological symptoms of dementia, and understand when and why specific interventions work in their communities.

Presenter: *Erin DuPrae OTR/L*  
*Synchrony Rehab*  
*AVP of Operations - North Region*  
*Louisville, KY*



# Education Wednesday

## 8:30 AM – 10:00 AM

**Membership Meeting and Board of Directors Elections  
Help Determine Association Leadership  
Sponsored by: Medcare Pharmacy**

Get your Wednesday off to an exciting start at the KAHCF/KCAL Membership Meeting and Board Elections. Elect your 2022-23 KAHCF & KCAL Board, reflect on the previous year, and see if you were a lucky winner of a door prize from the vendor reception on Tuesday evening.

## 10:30 AM – 11:30 AM

**Session 5—Survey Best Practices from The Office of Inspector General**

Join the Office of Inspector General to review the F-Tags- F880: Infection Prevention and Control and F886 re COVID-19 Testing. During this presentation you will review the eight IFC regulations condolences, twelve critical elements of compliance for infection control and review investigation approaches for IFC (CE Pathway). Factors used to determine seriousness of deficiencies will be discussed.

*Presenter: Alisia Dunn, Nurse Regulator  
Jamie Mann, Nurse Consultant/Inspector  
Office of the Inspector General  
Frankfort, KY*



**Session 6—Provider Relief Funding Reporting  
Sponsored by: Hargis & Associates, LLC**



All recipients of Provider Relief Fund (PRF) payments must comply with the reporting requirements described in the terms and conditions and specified in directions issued by the U.S. Department of Health and Human Services (HHS) Secretary. Reporting Period 1 and Period 2 have closed and now it is time to discuss and plan for Reporting Period 3, and Period 4. It will be vital for all SNF's to keep supporting documentation, verify expenses reported in Period 1 and Period 2 are not included in

the future reporting periods, and ensure all other assistance is accounted for.

*Presenter: Sarah McIntosh  
Director of Operations  
Hargis & Associates, LLC  
Russellville, KY*

**Session 7—Trauma Informed Care Regulatory Overview and Practical Application: A COVID-19 Perspective  
Sponsored by: Broad River Rehab**

Understanding trauma informed care is important as it represents an integrated approach to IDT understanding residents holistically. IDTs must approach resident assessment with an eye, ear and heart toward understanding resident specific trauma and how a resident specific experience of trauma may affect the nuance of care planning, goal setting and outcomes achievement. Attendees will benefit from an understanding of how a truly interdisciplinary approach is necessary to a resident oriented, outcomes driven concept of care that allows past and present trauma to inform specific care pathways.

*Presenter(s):  
Joel VanEaton BSN, RN, RAC-CT, RAC-CTA  
Executive Vice President of Compliance and Regulatory Affairs  
Renee Kinder M.S., CCC-SLP, RAC-CT Executive Vice President of  
Clinical Services  
Broad River Rehab  
Asheville, NC*



## 12:00 PM – 1:00 PM

**PLATINUM APPRECIATION LUNCHEON**

featuring Greg Coker  
**Building Cathedrals: The Power of Purpose**  
Greg's presentation is based on a famous 300-year-old story about bricklayers. The story illustrates how people with purpose are more successful and productive in their life and work. This entertaining keynote will inspire you to inspire. Find your purpose and transform your team from a "team of bricklayers" to "a team of Cathedral builders."



Greg Coker is from Bowling Green, Kentucky. He is an expert when it comes to leadership, employee engagement, culture and purpose. He has 25 years' experience working at three Fortune 500 companies as a senior level manager. Greg is the author of Building Cathedrals: The Power of Purpose and the Soft Skills Field Manual.

## 1:30 PM – 3:00 PM Closing Session

**Session 8—Leading through the Storm: Legacy in Leadership & Steering Employee Engagement**

The healthcare system is broken, and we are faced with the perfect storm. The only way we will navigate the recruitment, retention, and burnout challenges in the workplace is when a new type of leader rises at all levels. Join us for this thought and action provoking session where we will address the current challenges and state of engagement in the healthcare workforce; fundamental concepts of resilient, caring leadership; and best practices and practical tools to promote employee and organization well-being.



All participants in this session will receive a complimentary toolkit to take the helm of engagement in your organization, including an easy-to-deliver self-care series, leadership assessment, and coaching tool. At the end of the session, a participant in attendance will be selected to receive a complimentary registration to the upcoming virtual leadership series provided in partnership by Radiant & Resilient Leadership and KAHCF.  
*Presenter: Kimberly Delbo, MSN, RN-BC, CSN, CDP  
Radiant and Resilient Leadership LLC  
Founder, Consultant, Coach, & Speaker  
Elysburg, PA*



# 2022 Quality Summit May 17-18

20  22  
**STRONGER  
TOGETHER**

## Meet and Mingle with Overall Sponsors Tuesday, May 17 4:30-6:00 PM

Wind down after Tuesday's sessions with your friends. Be sure to visit with exhibitors for a chance to win a fun door prize. Winners will be announced Wednesday morning at the Membership Meeting. All attendees, overall sponsors, and sponsors are encouraged to attend and will enjoy a complimentary beverage and light appetizers.



## Help Determine Association Leadership Wednesday, May 18 8:30-10:00 AM

Make your voice heard at the KAHCF Membership Meeting where we elect your 2022-23 KAHCF Board, review the previous year, and draw winners for a door prize from the Meet and Mingle. Be sure to register your facility's delegate representative (one per facility, however, others can attend the membership meeting).



**Holiday Inn University Plaza-Bowling Green**  
**1021 Wilkinson Trace**  
**Bowling Green, KY 42103**

**Tel: Call 1-800-HOLIDAY or 270-745-0088**  
**and mention block code KQS**  
**Hotel Room Rate:**  
**\$125.00/single/double/triple**  
**[Click here](#) to make hotel reservation**

**May 2:**  
**Reservation**  
**deadline**  
**Sign up**  
**now!**

*All participants are required to make their reservations at Holiday Inn-University Plaza within the KAHCF Block of rooms by using the link below: Reservations made at other hotels or through discounted online services damages the ability of the KAHCF to meet its contractual obligations with the Holiday Inn-University Plaza.*



**The reservation cutoff date is May 2nd. Each individual guest can make their own reservation by calling or going online.**



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Limited registrations available  
*Sign up now!*

*Thank you to our Platinum Member Partners  
Overall Sponsors*

